Proactive Growth, Customer Support, and Network Operations for ISPs

Preseem provides one platform with dozens of pre-built integrations to extract information from the access network, B/OSS systems, CPE equipment, and more, delivering actionable access network and subscriber insights for all of your teams, all in one place.

Preseem proactively measures dynamic conditions across the network, backhaul, and subscriber CPEs. Our multi-vendor platform mitigates congestion with precision to improve QoE, prevent churn, drive growth, reduce support calls, and increase efficiency. This leads to higher customer satisfaction, lower operational costs, and increased revenue.

But don't just take our word for it. Read these real-world examples from Preseem customers who've seen both immediate and long-term benefits for their fiber, fixed wireless, and hybrid networks from using our system.

Reduce Churn

"We've probably had a 30% reduction in churn just from getting a more granular approach on our processes with our team, looking at what an individual's latency is and chasing down those flags that Preseem is helping us find."

— Andrew Monroe, COO, Plains Internet

Proactively Identify Issues and Save on Support

"It has provided us instant and laser-precise visualization into our wireless infrastructure and customer premise equipment. It helps us pinpoint problems in a way other platforms cannot, which reduces truck rolls and troubleshooting time. On top of that, it reduces congestion and provides historical metrics that help us plan for the future."

— Steve Kenney, Network Operations Manager, WaveDirect

Improve Efficiency and Subscriber QoE

"We've been able to lower our churn rate, increase our customer satisfaction, decrease our call volume. That allows us to run leaner, we don't have to hire as many support technicians to take this high volume of calls. So it's just all around made us more efficient, customers are happy, we're more profitable."

— Andrew Wicker, COO, Vistabeam

Scan to Learn More About Preseem!

Getting Started with Preseem is Easy

Preseem is offered exclusively as a monthly subscription and you can cancel at any time—there are no lengthy locked-in contracts and no strings attached. Consider your first month free, as we offer a 30-day free trial with no obligation or credit card required.

Get set up in minutes and begin seeing actionable data from across your network, subscribers, and vendors, all in one place. Preseem also gives you the flexibility to deploy on your terms—on prem or hybrid cloud—delivering the scale and performance required by even the most demanding hybrid networks.

01 Start Your Free Trial

Sign up for Preseem and get your first 30 days of proactive access network and subscriber management insights on the house. Don't worry, we'll show you the ropes.

02 Install Preseem

Do it yourself, or we can install it for you—your choice. Preseem is compatible with our affordable appliances or your off-the-shelf Linux server.

03 Start Seeing Results

See the Preseem effect on your network right away. Within a few hours, you'll have actionable metrics and insights at your fingertips.
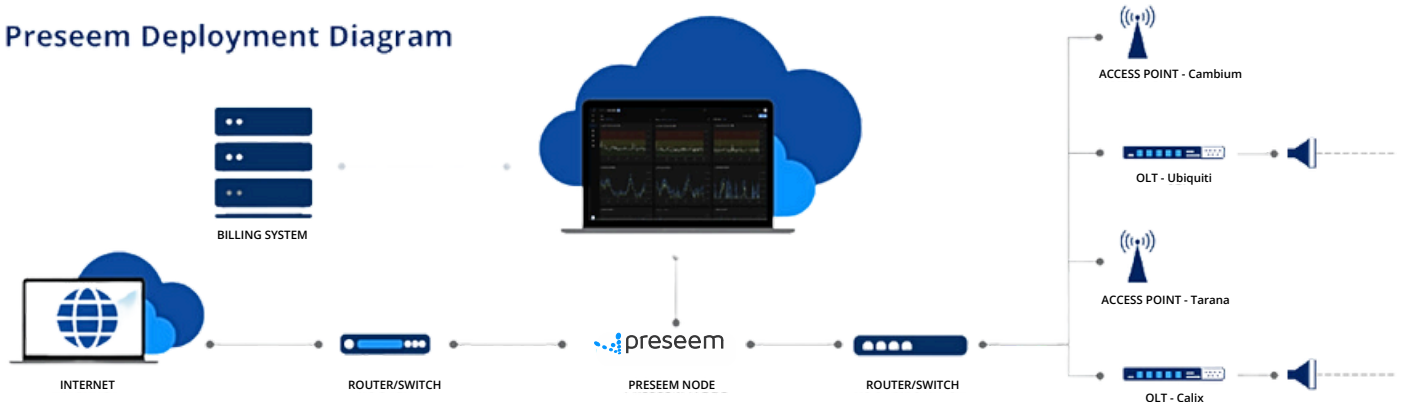
Our Appliances

- Scalable to meet your capacity needs
- Pre-loaded with the latest version of Preseem
- 100% money-back guarantee

VS

Your Hardware

- Compatible with off-the-shelf hardware and virtual machines

Preseem Deployment Diagram

BILLING SYSTEM

INTERNET

ROUTER/SWITCH

PRESEEM NODE

ROUTER/SWITCH

ACCESS POINT - Cambium

OLT - Ubiquiti

ACCESS POINT - Tarana

OLT - Calix

We Build Integrations So You Don't Have To!

Preseem's pre-built integrations allow for faster deployments, easy workflows, and reduced data entry errors.

azotel outside

billmax
Internet Billing and Customer Management

VISION
A FIBERSMITH SOFTWARE SOLUTION

sonar

swiftfox

visp.net

SPLYNX

ARADIAL
Technologies

POWERCODE
THE COMPLETE ISP SOLUTION

UCRM | REST API